



2019

ANNUAL REPORT



**MIGRANT RESOURCE
CENTRE NORTH WEST
REGION INC.**



INCORPORATION NO. A0021391E

ST ALBANS OFFICE

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**LAVERTON COMMUNITY HUB
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3028**

2018-2019

CONTENTS

Chairman's Report

Executive Officer's Report

Treasurer's Report

Financial Statement

Organisation Charter

Our Committee of Management

Our Staff, Our Teams

Our Services

Our Volunteers

Our Partners



CHAIRMAN'S REPORT

On behalf of the Committee of Management welcome to the Migrant Resource Centre North West Region Inc.'s (MRCNWR) Annual Report covering the 2018-2019 financial year. I am very delighted to be able to introduce and commend this year's annual report to you all as it coincides with our celebration of 30 years of services to our communities.

As with each year it has been another year of challenges which the Committee of Management, staff and volunteers have navigated, addressed and delivered with outstanding effort. The performance of the past year has been one of consolidation and planning as we continued to grow from strength to strength, expand on the range of services, launch new programs, promote the benefits of multiculturalism, advocate on many issues impacting our community, scope for new initiatives and improve in our quality of services.

This year's report is another testimony to the achievements and positive outcomes of the organisation with new service development areas introduced, a range of new and influential partnerships and program expansion.

My sincere gratitude and appreciation goes to my colleagues on the Committee of Management, Executive Officer Mrs. Gulden Metin for her leadership and professionalism, to all staff and our volunteers for their commitment and dedication in a range of support services. I commend and congratulate each and every one of them for their substantial contributions. I would like to take this opportunity to thank all our clients, local community leaders, our funding partners, key stakeholders, members and other like-minded community organisations for their support and confidence in MRCNWR's capability to deliver such quality services.

In the last 12 months, we embraced and navigated through the implementation of our new Home Care Packages program and NDIS Support services. Our organisation managed to go through the transition process and establish fully operational services for these programs with further potential growth in these service areas. Our RTO, learning centre services continued to flourish ensuring our students are provided with the best educational and employment pathway opportunities with many successful and positive outcomes, while traditional services such as settlement for newly arrived migrants and refugees continued successfully with collaborative work together with our funding partners in program reform and evaluation processes.

The past year I was privileged to make representation at many multicultural celebrations, forums and events, which also included festivals and days of national, cultural and religious observance that enrich our society. These events provided an opportunity to engage with and celebrate with our wider community.

In concluding, MRCNWR has continued to maintain a solid infrastructure with sound service delivery models and a great reputation as one of the leading community service providers in its region. Our continued focus of service excellence, commitment to continuous improvement, with a very committed Committee of management, dedicated staff and volunteers, we will continue to achieve the best positive outcomes for our community.

Hakki SULEYMAN



EXECUTIVE OFFICER REPORT

Welcome to Migrant Resource Centre North West Region Inc. (MRCNWR) Annual Report 2018-2019, which is filled with positive and productive outcomes across all our service delivery areas. This year marks another year of opportunities, changes and challenges at MRCNWR and I am pleased to report that our strategic direction and planning has provided us with a clear roadmap that ensures we remain focused on the activities that best meet the needs of our community.

This year MRCNWR celebrates a remarkable milestone, 30 years of service delivery to its community. What an amazing time to reflect on what we have achieved collectively over the last three decades; from the many hundreds of thousands of individuals, families and communities we have worked with, to all (past & present) staff and volunteers that have contributed and worked at the MRCNWR; the dedicated Committee of Management and members (past and present); and to the vast number of partners and partnerships that have supported the organisation's mission, vision and values during these years.

While our report provides a snapshot of the great work we delivered during the past year, it also focuses and articulates the reflection of the experiences of our clients, the communities and key stakeholders, a principle that continues to drive us moving forward into the future while maintaining strong advocacy, building solid partnerships, improving our position and producing work of continuous high quality standards, efficiency and effectiveness.

In reflection of the year that has passed, it has been undeniably incredible to watch how we all galvanised around the delivery of our program areas, both new and existing. MRCNWR continued to broaden its service reach and expand its operations to deliver Home Care Packages and NDIS services as an approved provider, with traditional block funding models moving to individualised service delivery models. Our learning centre services, with our RTO and LLO programs continued to provide educational and employability pathways with many success stories, our age care and disability programs continued in pursuit of better health and lifestyles for our ageing population, while our settlement (SETS) program continued to focus and ensure the best positive outcomes for our newly arrived migrant and refugee families that encourage the three E's (English, Education & Employment).

A true measure of our success has been our continued responsiveness to service trends in the community sector, with our commitment and focus being the needs of our communities.

I would like to thank and acknowledge our funding partners, key stakeholders, clients and members. I would also like to acknowledge and thank our Committee of Management for their support and expertise. To our staff from the administration team who diligently answer and greet clients, our age care & disability team helping clients overcome their health and wellbeing needs to live independently in their homes, to our settlement team who tirelessly support refugees and new arrivals settle successfully, to our learning centre team assisting students in their pathways to excel in education, English and employment, to our finance unit for maintaining high levels of accountability and to all other staff and volunteers in-between, thank you all. We will continue to engage with our partners, key stakeholders and be the voice for our communities, implementing positive viable outcomes based on accountable frameworks.

Gulten METIN

TREASURERS REPORT

On behalf of the Committee of Management of the Migrant Resource Centre North West Region, it gives me great pleasure to present the general purpose financial report for the year 2018/19.

The excellent results achieved depict the dedicated efforts of our President, Mr. Hakki Suleyman and the Committee of Management together with the Executive Officer, Mrs. Gulden Metin and staff of the Centre. MRCNWR remains in a healthy financial position to meet all its current and future committed obligations.

The Centre achieved a surplus of \$411,324 as a result of an increase of in operational funding revenue of 22% or \$591,704, while operating expenses increased by 14% or \$374,603.

The increase in operating expenses was due to the following factors: (a) increased spending on community activity programs, (b) increased payments to RTO program partners, (c) increased spending on the operation of the RTO/ Learning centre to deliver the Reconnect Program, which has now been extended into future years. Other operating costs have decreased due to prudent management policies and sound financial management.

During the year staff remuneration and related on-costs were \$2,005,765 which is \$116,195 or 6% above 2018. The increase in staff related costs was driven by the additional community activity programmes, the RTO/Learning Centre, the annual wage increases under the relevant Awards and a change in the way we account for expected future payroll on- costs towards employee entitlements.

The organisation's cash reserves grew to \$3,709,282. This was aided by an increase in additional program funding and interest from the funds held in term deposits throughout the financial year. The organisation's net assets position has improved to \$2,564,355, an increase of \$411,324 and is well positioned for 2020 and the years ahead.

New, but exciting challenges await in the current financial year with our increased involvement in Aged Care Client Support, the Reconnect Program and expansion of the community activity programs.

The MRCNWR financial position remains healthy and the organisation will continue to deliver and expand its valued services to the local communities and other stakeholders. I thank the respective Federal, State and Local Government Agencies for their ongoing funding support and the trust they place in us to continue to deliver the services that are expected and needed in our communities.

In closing, I thank our President Mr. Hakki Suleyman together with my colleagues on the Committee of Management, and our Executive Officer Mrs. Gulden Metin, for their strategic vision, direction and management. I commend and applaud all our staff, particularly Mrs. Chamila Fernando and the finance team, for their dedication and efficiency which has resulted in another very successful year of our service delivery. Finally, and on behalf of the MRCNW, I thank our auditors, Mr Ryk Eksteen and his team from Collins & Co. Audit Pty.Ltd. for their precise and diligent auditing of our accounts for the past financial year 2018/19.

Daniel B. WALLACE

FINANCIAL STATEMENT

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2019
MIGRANT RESOURCE CENTRE NORTH WEST REGION INC.
A.B.N. 94 440 426 277

REPORTING FRAMEWORK

ACCRUALS BASIS

	2019	2018
	\$	\$
INCOME		
Operational funding Income	3,302,395	2,710,691
Other Income	50,172	38,116
Interest received	27,758	23,382
TOTAL INCOME	3,380,325	2,772,189
EXPENDITURE		
Salaries, allowances and related expenses	2,005,765	1,889,570
Non Salary expenses	963,236	704,828
TOTAL EXPENDITURE	2,969,001	2,594,398
NET SURPLUS FOR THE YEAR	411,324	177,791
CASH RESERVES		
Total opening balance	3,120,346	2,623,544
Total closing balance	3,709,282	3,120,346

Our Mission

The Migrant Resource Centre North West Region within its scope and capacity will pursue equality of opportunity for all people in our community and challenge discrimination through direct services, systemic advocacy, information provision and community development projects which further the capacity for migrants and refugees to achieve and maintain a safe and healthy life in Australia.

Our Values

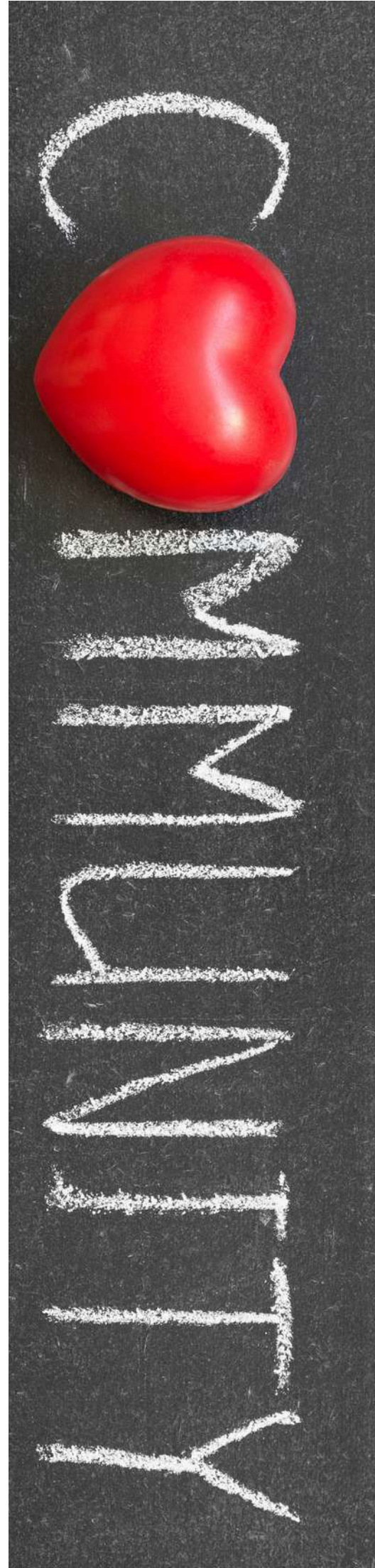
The Migrant Resource Centre North West Region values are

- Diversity
- Equality for all
- Trust, Integrity & Professionalism
- Collaboration for the benefit of our client group
- Treating all people with respect.

Our Vision

The Migrant Resource Centre North West Region supports an environment where people from diverse cultural backgrounds are able to participate to their full potential in the life of the Australian Community while they are free to maintain their individual culture and heritage.

“We need to help students and parents cherish and preserve the ethnic and cultural diversity that nourishes and strengthens this community—and this nation.”—Cesar Chavez



ORGANISATION CHARTER

Positive, Active & Strong Health & Well being

Focus program development towards healthy lifestyle outcomes, which embrace person—centered approaches. Streamline referral processes and strengthen partnerships that assure all new arrivals have access to the best possible health care, advice and services. Develop targeted, evidence based approach in addressing immediate health concerns facing newly arrived communities.

Growing and Sharing — Partnerships

Continue to develop the whole of family approach to English Language acquisition, engagement with the Australian Education System and the Training and Employment sector. Foster partnerships that refine cross referral processes ensuring clients have timely access to appropriate services.

Access to every Opportunity — Education, Training and Employment

Implement programs that prepare newly arrived communities to access local and sustainable employment opportunities. Work with accredited training providers to ensure positive transitions into quality measured and approved training opportunities. Continue to refine and replicate programs and partnerships that deliver family centered and lifelong learning approaches.

Fact, Evidence and Anecdote — Being a Voice

Facilitate opportunities for newly arrived individuals, groups and communities to share culture, language, experiences and expertise with the broader community. Develop an information strategy that is responsive to the work of the organisation and empowers language based communities to share their culture, experiences and aspirations. Systemically advocate on behalf of individuals and communities where major policy decisions impact on the life outcomes of refugees and migrants

Engagement and Contribution to Community

Facilitates youth engagement opportunities that encourage positive engagement and civic leadership opportunities. Ensure student placement opportunities are made available to local refugee and migrant background young people to mentor and provide experience in this area of community development. Support school communities in engaging parents and families in education and local support services. Continue to work with a range of stakeholders to facilitate community connection/induction programs for newly arrived groups. Further expand e-technology opportunities that focus on information sharing and program delivery.



Our Committee of Management

Hakki Suleyman
Chairman

Daniel Wallace
Treasurer

Troy Atanasovski
Deputy Chairman

Sydney Vas
Secretary

Alicia Matene
Assistant Treasurer

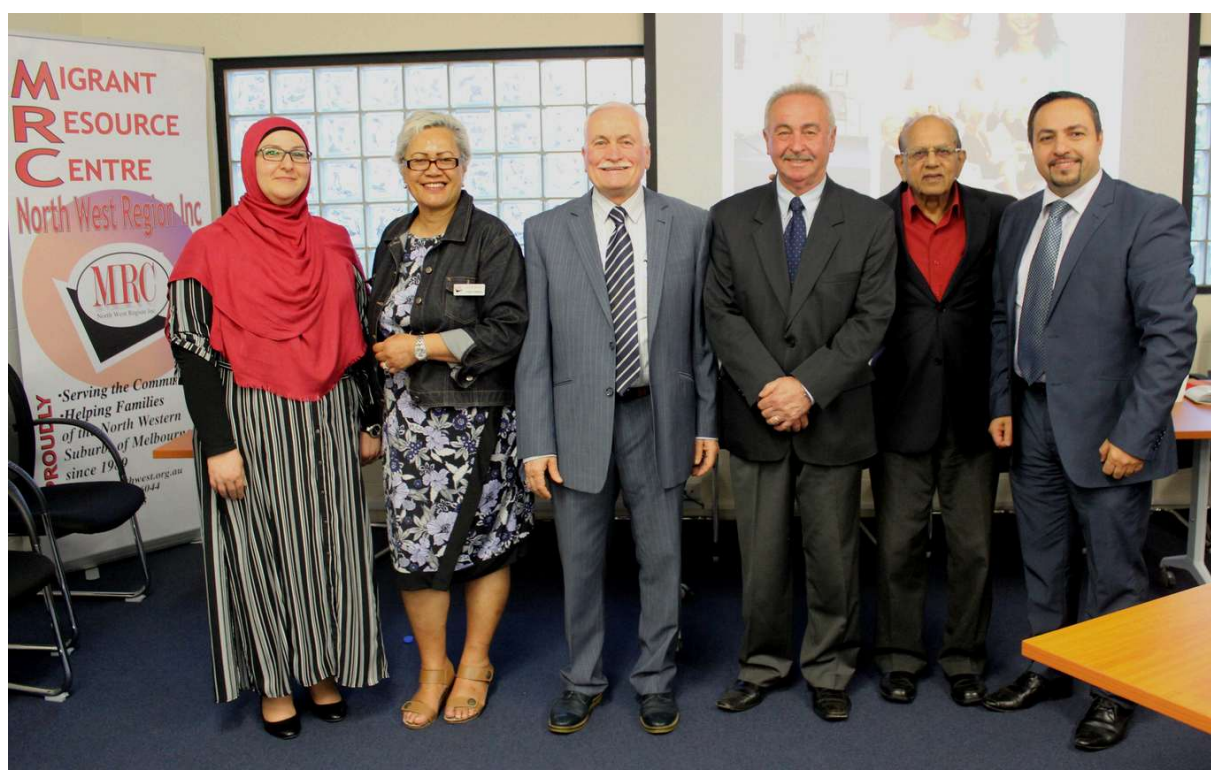
Imad Hirmiz
Committee Member

Joe Caf
Committee Member

Minh Lam
Committee Member

Chahida Bakkour
Committee Member

George Acquilina
Committee Member



12,500

Supported and serviced clients across 3 service locations in North West and beyond



185

Volunteers Engaged

100

Information Sessions hosted across all service programs



40

Network meetings convened and attended relating to services for CALD communities



OUR YEAR 2018-2019



90,000

Hours of Service supplied



20

Local Orientation Tours

150

MRCNWR members







OUR SERVICES



MRCNWR across all of its services and programs touch the lives of many people from newly arrived to longer term established migrant communities providing the best positive outcomes for all. This year our service teams have accomplished another outstanding productive year continuing to act within the aspirations and needs of our community, providing space for voices to be heard, and working with appropriate initiatives that address their needs.

MRCNWR's community development programs support the development of new and establishing communities, helping them build their capacity to engage with and participate in Australia's civic, social, cultural and economic life. Our programs include the Women of the World Program, Employability Educational Program, Youth Leadership (Hub Club) Program and Parent Support Program.

As well as assisting new and establishing communities to build their capacity, MRCNWR also works closely with established communities in metropolitan Melbourne to increase their awareness and knowledge of new arrivals so that they may provide a welcoming environment for newcomers.

In delivering community development programs, MRCNWR targets women and children, young people, the elderly, people with disability, and ethnic leaders, and we support systems that address the needs of these groups, especially for those most vulnerable.

Building communities by strengthening families, intergenerational and cross-cultural connections and local community connections, underpins these unique capacity building programs.

SETS CLIENT SERVICES

SETS CLIENT SERVICES - Settlement and participation has been the core business of the Migrant Resource Centre North West Region Inc. for decades.

Our multilingual qualified staff who specialise in caseworker are trained to provide individualised settlement case management and other support to families and individuals from the day they arrive until their transition to independence, employment and civic participation.

Our Women of the World project, funded by the Department of Home Affairs, was tailored towards refugee and newly arrived migrant women, which facilitated stronger links with other women in the community, enhancing the client's confidence through sharing of stories and settlement experiences.

The participants gained inspiration from each others stories of resilience, success, achievements and challenges, and supported women and raised awareness of issues impacting children and young people, and enhanced their knowledge and understanding of their rights.

The women also participated in a series of education, health and well-being workshops, with the aim of addressing isolation and providing access to information and social support. A series of weekly learning and sharing workshops were held focusing on English language skills, citizenship preparation, and Australian systems and culture.







Parenting support Program-The program encourages strong, healthy, positive relationships and supports parents and caregivers to learn about strategies to cope with various parenting situations. The program also helps to address child behavioural and emotional problems by providing parents with tools and skills to build stronger families.

Administrative Support & Grant Writing support to New and establishing communities – MRCNWR SETS client services team continued to support communities providing administrative assistance, in areas such as access to a computer and photocopier, and assistance with grant writing and acquitting funding applications.



Refugee Week - MRCNWR has continued to be a part of Refugee Week celebrations with like minded providers and local councils in bringing together hundreds of individuals that coincides with UNHCR World Refugee Day on 20 June.

This past year, many individual events, involving more than 30 organisations, were registered and presented as part of the official Refugee Week celebrations. Participating organisations included schools, TAFEs, local governments, churches, service organisations, welfare and charity organisations, and cultural and advocacy groups.

Events included forums; exhibitions; cultural, social and welcome events; launches; open days; and many community access events—attracting an estimated attendance of more than 1,000 people.

Road Safety & Awareness Program for newly arrived yet again had a successful year with 60 new participants gaining a better understanding of road rules and safety.



60 participants

**from CALD
backgrounds took
part in MRCNWR's
Road Safety
Awareness program
held over
3 locations in
Brimbank, Hume &
Melton**

Mohammed Sharabah

arrived from Syria.

We came in lovely Australia looking for safety, peace, seeking for a clear sincerely friendship & a happy life. We joined to the good MRCNWR in St Albans to learn about the road safety driving, where we found the real hospitality (free driving program, complimentary delicious food, different beverages and fruits) The group ended by passing the driving test successfully and getting my full driving license. Thanks MRCNWR's management, staff, volunteers and Guests. Your memories will still shine in my deep life and heart, and all times we drive our car".



Akon Maluak Chol

**has successfully
obtained his
Probationary driving
licence thanks to the
assistance & guidance of
MRCNWR.**

**"I am very grateful for
help and support from
MRCNWR and funded
bodies" he said.**

**175
Hours of
youth
engagement**

**26
sessions**

provided at the Multicultural Men's Shed about Men's health & well being, employment, English conversation, financial counseling, safety law and society, family support services and Australian life style.



**120
participants**

in MRCNWR's Parent Support Program helping participants further integrate into society, breaking down racial prejudice & build integrated communities through socialisation & recreational activities.

Youth Engagement

The Hume Settlement Hub Club is a fun and dynamic capacity building program which supports newly arrived refugee and humanitarian youth.

It helps them integrate into Australian society through developing friendships, practicing English, participating in activities which promote Australian norms, culture and values.

Hub Club runs once a week at Hume Youth Central which provides further opportunities for the young people to be linked into Hume activities.

Our second year has run a variety of activities promoting sports, cooking, team building, art, leadership, further education and employment. This has resulted in Hub Clubbers taking on leadership roles as Hub Club Youth Committee members, the enrollment and completion of Certificate III in Community Services, gaining employment and pursuing volunteering.

Term 3 has seen a transition with many of our first Hub Clubbers moving on to pursue their dreams and the enrollment of 21 newcomers.

We also welcome Laura Di Giorgio who is our new Hub Club Project Officer who has brought new ideas and energy to Hub Club.



AGE CARE SERVICES



Types of care we offer



Personal Care

- Showering
- Grooming
- Dressing
- Getting in & out of bed



Domestic Care

- Cleaning
- Light meal preparation
- Washing
- Ironing
- Spring cleaning
- Gardening
- Home maintenance



Driving

- To appointments
- To shopping centre
- To social outings

In 2018-2019 it was a year of consolidation with MRCNWR's age care services, as it evolved dramatically through the continuation of registration of our clients with MyAgedCare. We continued to provide a range of quality services that support and promotes client choice, independence and wellness creating opportunities for our clients to socialise and connect with each other. In addition to direct service provision we continued to inform and educate our clients and communities on changes occurring due to government reforms.

In addition to the well established Commonwealth Home Support Program (CHSP), Home and Community Care Program for Younger People (HACC PYP) and Disability programs our team ushered their way into new horizons.

The pivot away from traditional block funding models to consumer directed care continued this year, as MRCNWR officially became an approved provider for the Home Care Packages and NDIS services program.

Both new services are heralding future success and have already welcomed a steady growth in clients and participants. We continue to help older members of the community to live independently in their home and provide subsidy towards a package of care, services and case management that meets their needs.

In 2018, the MRCNWR assisted families to lodge referrals to My Aged Care, to better identify the needs of our elderly from diverse cultures and backgrounds and engage them in recreational and social activities, MRCNWR took part in the Disability, Ageing and Lifestyle Expo, where amongst other exhibitors, we were able to educate visitors about our Aged Care, Home Care Packages and National Disability Insurance Scheme programs. Our team continued to build new partnerships and delivered streamlined services with key stakeholders, partner organisations from the age care and disability sector whilst maintaining collaborations with ethno-specific community clubs and groups.



Our hydrotherapy program has been active since 2016 and has assisted 57 clients to date, with another 28 on the waiting list. This program enables participants to undertake water exercises carried out in a hydrotherapy pool at the Western Hospital in Sunshine. This program runs for one hour, once a week on a Tuesday. The program is designed for women who are going through a recovery process either through injury or surgery. This helps the women to increase their mobility, strength and assists with pain management. The program is designed for HACC PYP (Program for younger people) and CHSP (Commonwealth Home Support Program).



Age Care Services - Commonwealth Home Support Program (CHSP)

Janina Smolarek

What changes have you seen in your health since starting this swimming program?

I feel I have more movement, but I am supposed to come more often here only once a week is not enough. I would like here 3 times a week so it can help me with my muscles and my body.

How has MRCNWR helped you to improve your health?

I am very appreciate with your program, without you I won't be able to have this occasion to be in the pool to have those movement that I have now.

Would you recommend this to your friends and family?

Oh yes to everybody this is the best thing that I have.

Comments ...

Thank you very much, for you give me a lot of health and to come here. If not you I won't have this opportunity to come here.



Maria Martinez

What changes have you seen in your health since starting this swimming program?

Too many things.

Especially when I go walking and when I go out, and I feel very good here, and the people very nice.

How has MRCNWR helped you to improve your health?

Before I could not move my leg, I was walking very slowly, and with the exercise here at hydro I feel I have more security.

Would you recommend this to your friends and family?

Oh yes! Too many friends ask about the Hydro because the water helps with many things, especially for the body and yourself.

Comments ...

I say I am very happy and I would like to continue with hydro.



The Social Support Groups are designed for frail elderly people or people with a disability, to take part in group related activities or outings. It supports clients to be independent to regain self-confidence, be involved and educate them in the community. MRCNWR provides a bus to pick up clients, transport them to group related activities/outings and then return them home. We have visistied some interesting places, some of which include Myuna Farm, Begonia Festival in Ballarat, Graffiti Lane in the city, lunch outings and many more excursions.







Disability Advocacy & DnD Program

"The Power of Arts" is an art group run in St Albans, where people with a disability from CALD backgrounds get the opportunity to explore and discover their own unique creative expression. The end of year exhibition on the International Day of people with a Disability (IDPD) at the Granary Café in Sunshine was attended many people and artwork was sold. This group runs in partnership with Scope Australia. ***"Women Support Group"*** is for women from a CALD background, who have a disability, to come together, share information and their experiences regarding human rights, gender issues and empower each other. ***"The Power of Music"*** allows participants to learn and play musical instruments, or simply just enjoy listening to the music. This weekly group is run in partnership with Scope Australia.



105
new clients
assisted in the
DnD program



NDIS SERVICES



MRCNWR recently been approved registration as a National Disability Insurance Scheme (NDIS) provider. We partner with people with disabilities, their families and carers to raise awareness about disability services and accessible resources in their communities. Our professional and highly experienced team work directly with our clients to gain an understanding of what their goal and aspirations are, and together we help them achieve these goals.

Services are provided to children and adults with disabilities. Under the scheme, eligible participants with disability receive their own individual funding and NDIS plan to support them to achieve their specific goals and live their life in the way they prefer.

MRCNWR is providing services to an increasing number of NDIS clients.



Since being registered in 2015, the Training Organisation has supported over 500 students from vast backgrounds within our community.

This achievement has led to many successful job applications where students have further developed their studies with higher certificates and degrees.

In 2018-19 MRCNWR has over 50 enrolled students in accredited training. Most of the students have completed or are completing certificates in aged care, disability and community services. In 2019/2020, MRCNWR will have over 100 students taking part in accredited training.

Several past students who completed the Certificate III Individual Support course went on to complete a Certificate IV course, with many students securing employment in the sector and for many it's the very first time they are being employed, either in their own country or in Australia.

We would like to thank Doula Galla, Kalyna Care, Royal Freemasons, Ottoman Village, Cumberland Manor, Willowbrae Melton and Mambourin for accepting our students for practical placement. A warm thank you goes to Home Instead Senior Care and Omni-Care for working with us to provide employment for many of our students.



MRCNWR LEARNING CENTRE SERVICES



The LLN program provides students with an opportunity to learn their basic Language, Literacy & Numeracy skills. They can then progress onto higher levels of learning, depending on their attendance and also each student's individual commitment and dedication. Students learn through group activities, working in pairs, and also on their own.

We have our own class library with a collection of books kindly donated by the Brimbank library. Our class Library has novels, books on Australian History, some Resource books on Grammar and copies of dictionaries. Our class consists of students from many countries. They include Sudan, India, Malta, Afghanistan, Vietnam, Macedonia, Eritrea, China and East Timor. The students are given every opportunity to build up and enhance their skills in reading, writing, speaking, listening and in numeracy.

With the recent addition of Samsung tablets, our students are able to complete exercises in Grammar, composition and comprehension of speaking and listening.

We endeavor to commence training on basic Computer skills soon.

Our Story

Meet Jesmond.

Jesmond joined our class earlier this semester due to his learning difficulties. He hoped gain confidence and support in developing his reading and writing skills. With our training, in a short period of time, he now loves to read and write, and most importantly, he loves to talk. He often encourages other students to discuss current global and local issues which in turn develops his skills as well as those of his peers. Jesmond would like to undertake further studies in order to gain employment.



Meet Dalia

Dalia joined us initially in June 2018, undertaking the Certificate III Individual Support course. She wanted to learn how to better care for people with disabilities, mainly because she wanted to offer her son a better quality of life. Dalia was very quiet and withdrawn, however with time and interactions with her trainers and peers, she has become a vibrant and supportive member of the classroom. In early 2019, she commenced studies in Certificate IV Disability and is keen to learn. She has come along way and we are very honored to have such resilient and committed member of our community amongst us.

Meet Rebecca

Rebecca walked into our office and enquired about our courses in aged care and disability. She had never worked in the industry but thought she would love the opportunity to assist the elderly. With hard work and dedication, Rebecca successfully completed the course.

MRCNWR works closely with a number of aged and disability organisations, one of them being OminCare. She was invited for an interview and with great happiness, Rebecca was offered employment. She has been working with OmniCare for the past three months. She loves her job in the aged care area and has decided to commence Certificate IV in Disability to widen her opportunities. We are extremely proud of Rebecca and her achievements and wish here a prosperous future as an aged care and disability support worker.



Our programs are very diverse and require compassion and dedication, and we are privileged to have such dedicated and valuable volunteers who do just that! We value all of our Volunteers and thank each and every one of them for their timeless efforts.

“Remember that the happiest people are not those getting more, but those giving more.” — H. Jackson Brown Jr.

10,454 hours of volunteering







MRCNWR Partnerships

Department of Health
Department of Social Services
Department of Home Affairs
Department of Human Services -Centrelink
Department of Health and Human Services
Department of Education – Skills First
Department of Premier & Cabinet
Office of Disability
National Disability Services
Adult Community and Further Education
Moreland City Council
Brimbank City Council
Moonee Valley City Council
Maribyrnong City Council
Hume City Council
City of Melton
Victorian Multicultural Commission
VicRoads
Victoria Police
Westgate Road Safety Group
Office of Public Advocate
Consumer Affairs Victoria
ANZ Trustees
Federation of Chinese Associations
Horn of Africa Senior Women's program
St John of God
Scope Victoria

ADEC
Carers Victoria
St Albans Connect
Jackson School
Furlong Park School for Deaf Children
YMCA Camp Manyung
Western Health - Sunshine Hospital
Helping Hands Mission
Harcourts Foundation
Macedonian Welfare
Diabetes Australia
Lord Mayor's Charitable Fund
Sacred Heart Primary School
St Albans Connect
Westpac Bank – Community Grants
Bendigo Kangan Institute (BKI)
TAFE Victoria University
Telstra Business Centre
Powernet Collins & Co
DHL Pro Bono Legal Services
ECCV - Ethnic Communities Council VIC
SCOA - Settlement Council of Australia
RMIT University
Youth Now
Spectrum MRC
LASA - Leading Age Care Services Australia
Brotherhood of St Lawrence
St Dominic's Primary School

