Conflict of Interest Management Statement

Our commitment to participants

Migrant Resource Centre North West Region Inc. is committed to acting with integrity, transparency and respect in everything we do. We put the rights, safety, choice, and control of NDIS participants first, and we actively manage conflicts of interest to ensure decisions are always made in participants' best interests.

What is a conflict of interest?

A conflict of interest happens when personal, business, or financial interests could influence or appear to influence decisions about a participant's support or services. Conflicts can be actual, potential, or perceived.

How we identify conflicts of interest

We require MRC North West Region Committee of Management, staff, contractors, volunteers to declare perceived and actual conflicts of interest, review them regularly, and record them in a Conflict of Interest Register.

How we manage conflicts of interest

Where a perceived conflict is identified, we explain it to the participants, support access to alternative providers, separate roles where needed or decline services if the conflict cannot be adequately managed.

What we do not allow

We do not persuade participants, influence our advocacy services clients to receive our NDIS services, accept referral incentives, or place organisational interests ahead of participant interests.

Supporting informed choice

Participants are informed they can choose any NDIS provider and are supported to make informed decisions.

Ongoing review and improvement

Our practices are reviewed regularly and updated in line with NDIS Commission and NDIA guidance.

Our promise

Managing conflicts of interest is a core part of delivering safe, high-quality NDIS supports.